



PUBLIC EXPECTATIONS IN TERMS OF PUBLIC POLICY

Prof. Dr. Ali ACAR

Selcuk University, Economic and Administration Faculty, Konya / TURKEY

ORCID: 0000-0001-6478-2206

ABSTRACT

The three buildings that are important in a country where there is a strong and powerful with a strong role for the national and international arena can be first, economic structure can be the second. Political structure and the third social structure public policies are developed according to the condition of these structures. Therefore, after analyzing these structures public policies can only be applied. Turkish economy is growing. Turkish economy is the second fastest growing economy after China. Additionally, there are positive developments in foreign trade relations. The great reduction in the foreign trade deficit and current account deficit has created an opportunity for Turkey to manage its foreign exchange supply without the IMF. In spite of the global recession, owing to the preparedness of Turkish banks and their effective management of the recession, the country is far from being afflicted with a financial crisis. Turkey, which has political stability in the last decade, became one of the few countries of the world which was not much negatively affected by the global crisis. Turkey was the country with most rise in employment during the crisis in G-20 (developing countries) countries. Economic stability is at the forefront of many political stabilities.

Keywords: Public policy

1. ADMINISTRATION POLICIES

The difference of opinion forms unity atmosphere in the low and upper level of administration can be an effective analysis in the event that synthesizes the understanding of modern administration. One of the important socio-economic consequences of the liberalization and globalization of Turkish economy in the aftermath of 2002 has been the expansion of industrialization and central-local industrialization nodes. Today, in many countries, as an important indicator of the level of economic development and social development, the size of the structure employment and unemployment is discussed. One of Turkey's most important social and economic problems is unemployment. Reductions in unemployment in the last policy was applied

The mission of the AKP government is to build a movement for an economic system that prioritizes the well-being of people the new economic models which developed from economic and social structure faced by our society. In response to this need, a New Economy structure is emerging, drawing together the people and the vision to meet the challenges of our time. The New Economic structure is a national leader's politics within this movement, acting at the nexus of a powerful network of organizations working collaboratively toward the same goal: to rebuild our economic system on the pillars of resilience, justice and sustainability. In order to accomplish this, it must be continued to build a professional and effective non-profit development strategy, identifying the opportunities to partner with foundation and individual enterprising to make our vision a reality. Conscious community is increasingly aware of and supportive of new conscious ideas and programs, but there is still tremendous opportunity to engage with potential resource and build understanding of the need for an economic system that works for people is welfare

The people in this position will be responsible for working closely with staff to build development strategies

Current Trends in administrative steps are;

- Persons and institutions tasks and responsibilities
- Privatization
- Managerial methods of public administration
- Common sense
- Participatory management (citizen-oriented)

The success of administrator in the administration can be evaluated according administrator's success and ability in problem solving. Since, the success criterion that reveals administrator talent is ability of problem solving. The duty of administrator solves the problems appears impossible. The modernization of economic activities as a whole depends upon the use of modern technology and according to the community instead of traditional methods

Individuals forming the society are ensured their livelihood and their common nature of public expectations to be met by the political authorities are important requirements. To meet the social needs and to do a variety of services by the central administration is not enough. More rational use of resources, services the further strengthening of in terms of quality and effectiveness of the controls and coordination and adequate and resource allocation equal distribution of the layers of the society becomes necessary. The stability in the government gains societies' confidence. Administration policies are ensured confidence. Prime Minister and the AKP government tell us that we should be happy. Because Turkish economy is growing. Turkish economy is the second fastest growing economy after China.

Table1. The Consumer Confidence Index

Monthly	N	%
February (2013)	76.7	1.2
January (2013)	75.8	3.0
December (2012)	89.0	-0.2
November(2012)	89.18	4.03
October (2012)	85.73	-3.47

Source: TÜİK. Statistical agency Statistics, 2012, Ankara, Turkey

2. FINDINGS

Concentration of population and economic activities in metropolis' created major and it's problems cannot be controlled. With the increase of problems and necessities, local authorization sare risen [\[1\]](#).It should serve diverse groups which demand to ensure heterogeneity.

2.1. Socio-Culturel Features

This research contains stratified and elective sampling method. Firstly questions forms had applied in Konya then same questions was applied in Turkey with random sampling methods. There are 3510 males and 1890 fameless in this research. The groups were chosen through the instrument of random sampling methods reveals subsistence-level and wage-price structure.

Table 2. Gender Situation

	N	%
<i>Male</i>	3510	65
<i>Female</i>	1890	35
<i>Total</i>	5400	100.0

As it will be seen clearly from Table 3, participants' age level is more than 24 years old. The most intense age range is between 35 and 44.

Table 3. Age Situation

	N	%
25-29	240	4.4
30-34	780	14.4
35-40	1290	23.9
41-44	2400	44.4
44-49	600	11.1
50+	90	1.7
Total	5400	100.0

Table 4. Satisfaction with Government Policies

	N	%
Most satisfied		
Satisfied	2800	51.9
Less satisfied	1940	35.9
Least satisfied	660	12.2
Total	5400	100.0

Participants of 51,9% are satisfied from government policies, them of 48,1% are less satisfied. The modernization of economic activities as a whole depends upon the use of modern technology and according to the community instead of traditional methods

Table5. Public Expectations

	N	%
Preventing of unemployment	1230	22.8
Increasing of welfare	1480	27.4
Avoidance of conflict	1390	25.8
Ensuring the integrity in the society	1150	21.3
Others	150	2.7
Total	5400	100.0

According to the table 5 respectively participants of 22.8%, them of 27.4%, and them of 25.8 wants to respectively preventing of unemployment, increasing of welfare, avoidance of conflict

Table 6. The Opinions of the Future of Turkey

	N	%
Strong	2730	50.5
Mean	1560	29
Weak	1110	20.5
Total	5400	100.0

Policy and techniques are milestones of the key concepts of public administration. It help to understand how governments acts and it aims at establishing analytical and theoretical frameworks. Among many ways of approaching public policy there is a system theory perspective

Openness

Openness policy should be applied in the decisions and actions of family members as well as an organization. The members of family know role clearly. Unless they are aware of it, they may encounter problems when they realize action. The actions have already been done and going to be happen in the future must be stated explicitly. There are three important sources of public value. These are high quality services, outcomes and openness (trust) (Kelly and Moures, 2004). In ensuring openness and honest administration of trust that society has an important effect here.

State institutions are encircled all the people of society. The increase of plurality in ideas and practices, however, could be analyzed as referring to the extension of modernity or widening of the openness of modernity

Investigate – Rest

When the one of member of family display unfair behavior against to other members the reason of this behavior should be investigated. As an illustration, irritable behavior of father causes various tensions in the institution It May be there may stand factors resulting from business life in the base of this behavior. In this case, other member of community help their father that has stress is the true path for consolation and emotional sharing. Thereby, “not add fuel the flames” results in reconciliation and integration.

After listening to Research, actually stating objectives in writing appears to have powerful impact on achievement of the projects (Moore, 1995: 25). Public agencies have always searched for new ways to generate for fullfilling public expectations

The System of Relations

The relations system and healthy information flow must be provided for realizing an objective and camaraderie. Specially, the members of institution get on with others for unity of institution and analyze others' personal characteristics and discrepancy.

The system of relation are mostly defined as having “vertical loyalties “being patron-client based rather than developing “horizontal loyalties” New image is to be the servant of the people

It is important to harmonization between people and institutions. That is the secret of success in managerial. Each institution should perform their function. Each task brings with it responsibilities. It plays an important role that sharing of duties and responsibilities to be fair.

The Evaluating of Situation in Decision Making Process

The decision making framework begins with gathering data. Data is processed through the framework and transformed into useful information. Data mining is one of the tools which has a wide spread application area in public and private organization

Connected to these developments, effective management has appeared to be an adept process as the management processes and decisions determine short and long term structures and activities of a government (Acar, A.2005). This method is an intrinsic part of the public sector decision-making and implementing processes.

Public administration and political science perspectives can be drawn from decision making approaches and technical (H. A. Simon 1997).

The Division of Labor/Work-Sharing

Actions will be done toward role, status and purpose of member of management cut into pieces according to various criteria and everyone can be assuming work in the field of talent and expertise cause to consist of rational the division of labor. Typically, this strategy to be successful in the government's policies are an important part of business and business analysis (Trent; J. S. and Fridenberg, R. V:1991). Who will do what work should be made explicit in the business section.

Other Expectations Priority Public Services

In general terms, transport is the movement of people and goods from one point to another. The technological advances dramatically changed the means and the ways of transport. Roads and railways were constructed and the ships were modernized. With these developments, people and goods has been able to travel long distances in a shorter time period. On the other hand, the government of Turkey has given special attention and priority to railways among other transport modes since 2003, which has resulted in allocation of large amount of investment and new rail transport policy both in passenger and freight transportation. Approximately 10 billion US Dollars investment was allocated to railway infrastructure between the years 2002 and 2010.

TCDD is also involved in international, intercity, regional and combined passenger transportation 5,5 billion passenger km was procured by transporting 22,3 million passengers in 2010. High Speed Train(HST) operation between Ankara and Eskisehir was started in2009 as the first step of Ankara Istanbul High Speed Train project. Recently, the second HS Toperation started between Ankara and Konya. One of the aims of the national transport policy is to increase cooperation between the public authorities and private sector by exploring private funds in the road transport area. Regarding the physical infrastructure for the facilitation of road transport at border crossing, Turkey has been successfully implementing a Public Private Partnerships (PPP) based approach which provides the upgrade and renewal of road transport border crossing gates technological infrastructure. Since the financial means of states for making necessary investments for infrastructure projects are often limited (Country Report October 2011, Republic Turkey)

3. CONCLUSION

Turkish people need to trust management for the implementation of social and economic policies. The main demand of the society focuses on two issues within the framework of a fair distribution of economic justice and democracy had to be reorganized and perceived by the public as a result of these policies and the realization of power gave rise to a significant increase in votes.

Increasing the level of income of the people that are important to economic growth and prosperity are important. In this context, to respond to the expectations of the people of the great stability. To be successful in its ability to respond to these expectations indication of the political administration may increase even more. The main causes of tension and crises should be resolved with the social cooperation and integration

Some of these steps are:

- a. Reducing tensions
- b. Prevention of corruption
- c. Common consensus in mind
- d. Responding to the demands of the people

In addition, o these factors we have argued that in Turkey, the implementation of the neoliberal economy policies and its socio-economic, political and cultural impacts have been the most important factor for rapid rise of management's political. Turkey will be effective in all areas of the world, its three main areas (structure) depends on the strength. These: social structure, economic structure and political structure

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